# FREE TALKS WEDNESDAY 15 MAY YOUR QUICK GUIDE



### THEATRE 1 NEW TRENDS

10.00 - 10.40 REIMAGINING STEM ENGAGEMENT: A JOURNEY OF POST-ITS, PROTOTYPES & DIGITAL GAMING

Josh Blair, Science Museum Group Ben Templeton. Thought Den

11.00 - 11.40 DIGITAL ON A SHOE STRING - FREE OR CHEAP TOOLS TO GET THE JOB DONE

Alec Ward, Museum of London

12.00 - 12.40 EMPLOYING AR AND VR FOR IMMERSIVE EXPERIENCE FOR ALL

Giacomo Giannella, Streamcolors srl digital art studio

13.00 - 13.40 A STREET NEAR YOU - WHY YOU SHOULD LET OTHERS BUILD THINGS WITH YOUR (OPEN) DATA

James Morley, freelance museums' data specialist and part-time "hacker"!

14.00 - 14.40 TBA

15.00 - 15.40 ESCAPE ROOMS, BUT ON A SHOESTRING

Sacha Coward, Freelance Museum Professional and Escape Room builder John Sear, Museum Games

16.00 - 16.40 AUDIOGUIDES - MAKING THEM WORK FOR YOUR VISITORS

Joy Drury, Historic Royal Palaces Matthew Cock. VocalEves

# THEATRE 2 ENGAGING NEW VISITORS

10.15 - 10.55 SELLING IS SERVICE: HOW TO MOTIVATE YOUR TEAMS AND BOOST SALES

**Bala McAlinn,** Boo Productions and Ruff Trade Training

11.15 - 11.55 CULTURE, HEALTH AND WELLBEING UPDATE

Miranda Stearn, Culture Health and Wellbeing Alliance and The Fitzwilliam Museum

12.15 - 12.55 CREATING A YOUTUBE STAR: HOW ENGLISH HERITAGE'S VICTORIAN COOK CAPTURED THE IMAGINATION OF MILLIONS

Gareth Clifford, English Heritage

13.15 - 13.55 CONSERVING THE PAINTED HALL: AN OPPORTUNITY TO CREATE A UNIQUE VISITOR EXPERIENCE

William Palin, Old Royal Naval College

14.15 - 14.55 ARE YOU READY FOR DIGITAL CHANGE? RUNNING WITH ABSOLUTE UNITS ON TWITTER

Adam Koszary, Museums Partnership Reading (The Museum of English Rural Life and Reading Museum) Kate Arnold-Forster, MERL

15.15 - 15.55 WELCOMING THE WORLD: HOW TO BUILD BRANDS & EXPERIENCES THAT PEOPLE LOVE Dave King. StudioLR

16.15 - 16.55 BRINGING ARCHIVES ALIVE TO FIND NEW AUDIENCES Karen Smyth, University of East Anglia

# THEATRE 3 UNDERSTANDING YOUR VISITORS

10.15 - 10.55 OTHER VOICES, OTHER VIEWS - DEVELOPING COMMUNITY PARTNERSHIPS

**Isabel Hughes** and **Phillippa Heath,** Museum of English Rural Life

11.15 - 11.55 UNDERSTANDING AND ENGAGING YOUNG PEOPLE

Laura Coughlin and Hailey Baxter, Headstone Manor & Museum

12.15 - 12.55 SMALL SCALE AUDIENCE RESEARCH = BIG INSIGHT

Dr Megan Gooch and Dr Eleanor O'Keeffe, Historic Royal Palaces

13.15 - 13.55 PUTTING VISITORS FIRST - HOW A CLOSER RELATIONSHIP MAKES THE DIFFERENCE

Tony Butler, Derby Museums

14.15 - 14.55 TOOLS FOR DEVELOPING VISITOR INSIGHT

Margot Walker and Jacqui Fortnum, The Audience Agency

15.15 - 15.55 UNDERSTANDING YOUR VISITORS AND ADAPTING TO THEM Michael Houlihan, Japan House

lan Duckworth, Barker Langham

16.15 - 16.55 MORE THAN JUST TICKETING - HOW IT CAN HELP YOU UNDERSTAND YOUR VISITORS

National Museum of the Royal Navy and Gateway Ticketing Systems UK Ltd

# THEATRE 4 EXHIBITION DESIGN & INTERPRETATION

10.30 - 11.10 TBA

11.30 - 12.10 LIVING CULTURES: COLLABORATING WITH MAASAI PARTNERS AT THE PITT RIVERS MUSEUM

Joanna Cole and Nicholas Crowe, Pitt Rivers Museum, University of Oxford

12.30 - 13.10 CHALLENGING THE NARRATIVE: HOW WE LEARNT FROM OUR HOLOCAUST SURVIVORS

Emma King, Holocaust Exhibition and Learning Centre Jamie McCall, PLB

## PEOPLE, FUNDING & STRATEGY

13.30 - 14.10 VOLUNTEER MUSEUM MENTORS: CREATING A DIVERSE VOLUNTEER CULTURE

David Juler, Museum of Oxford

14.30 - 15.10 ARTS COUNCIL ENGLAND FUNDING AND THE NEXT TEN YEARS

Isabel Churcher, Arts Council England

15.30 - 16.10 OPEN UP YOUR MUSEUM: WIDENING AND DEVELOPING YOUR WORKFORCE

Emma Chaplin, Association of Independent Museums Celyn Williams, Beamish

16.30 - 17.30 **BREXIT - WHAT NEXT?** This session may be subject to change!

STREAM PARTNER

@MarDixon

STREAM SPONSOR

Studio LK

Spark something in Visitors

Destination Brands & Environments

STREAM PARTNER

STREAM SPONSOR

Tateway

STREAM SPONSOR



## **THURSDAY 16 MAY**

Grab your highlighter, checkout the full details online, and start planning your day now!

# THEATRE 1 COLLECTIONS MANAGEMENT

09.50 - 10.30 MULTISENSORY MUSEUMS - TOUCHING COLLECTIONS TO TOUCH NEW AUDIENCES

Elliot Goodger, Nantwich Museum

10.45 - 11.25 PROJECT REVEAL - THE WIDER IMPACT OF DOCUMENTING 100,000 OBJECTS IN ONE GO

Susanna Hillhouse, National Trust for Scotland

11.40 - 12.20 COPYRIGHT BEST PRACTICES: MAKING YOUR COLLECTION WORK HARDER

Naomi Korn, Naomi Korn Associates

12.35 - 13.15 NOT INTERESTED IN TEMPERATURE CONTROL? ENVIRONMENTAL PARAMETERS FOR ROBUST COLLECTIONS

Louisa Burden, Science Museum Group

13.30 - 14.10 DOES YOUR COLLECTIONS MANAGEMENT SYSTEM DO WHAT YOU WANT OR NEED IT TO DO?

Ben Sullivan, Axiell Malcolm Chapman, The Hunterian

14.25 - 15.05 CONSERVING AND CURATING THE WHITECHAPEL FATBERG

Sharon Robinson-Calver and Vyki Sparkes, Museum of London

15.20 - 16.00 BANISH THE BACKLOG Sarah Brown. Collections Trust

## THEATRE 2 **LEARNING**

#### 10.00 - 10.40 SOCIAL PURPOSE IN MUSEUMS. IN ACTION

Caroline Smith, National Gallery Matthew Morgan, Royal Collection Trust Amy Cotterill, Essex County Council

#### 11.00 - 11.40 WORKING TOGETHER - CREATIVITY, ARTS & COLLECTIONS

**Dr Kate Noble,** The Fitzwilliam Museum, University of Cambridge Museums

Paula Briggs, AccessArt

#### 12.00 - 12.40 PARTICIPATORY PRACTICE

Poppy Szaybo, Museums and Participation Network (MAP) Molly Bretton, Royal Academy of Arts

#### 13.00 - 13.40 HELPING MUSEUMS CONNECT WITH A STUDENT AUDIENCE

Charlotte Wood, Art Fund Felicity Robinson, National Museums Liverpool

#### 14.00 - 14.40 DEVELOPING A LOCAL, PLACE BASED CURRICULUM

Kate Fellows and Izzy Bartley, Leeds Museums and Galleries

#### 15.00 - 15.40 SPACES AND PLACES FOR I FARNING

Amy Seadon, Bristol Aerospace Andrea MacAlister, Essex Fire Museum

#### 16.00 - 16.40 USING REFLECTIVE PRACTICE TO ENRICH LEARNING PROGRAMMES

Stephanie Pace, ZSL London Zoo Beth Hawkins, Science Museum Group

## THEATRE 3 RETAIL & TRADING

#### 09.50 - 10.30 RETAILING SUCCESS IN A SMALL MUSEUM

**Bethany Seager,** The Museum in the Park, Stroud

10.45 - 11.25 EMOTIONS DRIVE ECONOMICS - WHY BRAND IS VITAL TO THE SUCCESS OF CULTURAL RETAIL

Frances Croxford, The Seeking State

11.40 - 12.20 THE IMPORTANCE OF GOOD RETAIL DISPLAY AS A SELLING TOOL

Helen Goodwin, Made You Look!

12.35 - 13.15 BE A "CULTURAL BUSINESS" TO DRIVE INCOME Zak Mensah, Bristol City Council

13.30 - 14.10 WORKING WITH REGIONAL COLLECTIONS TO CREATE REVENUE THROUGH LICENSING AND PRODUCT DEVELOPMENT

**Gwyneth Campling** Licensing and Product Development

14.25 - 15.05 ENCOURAGING SECONDARY SPEND: USING SEASONAL THEMES TO ENHANCE THE VISITOR EXPERIENCE

Heather Carter and Judy Bendall, Blenheim Palace

15.20 - 16.00 SELLING SPACE - PROFITABLE VENUE HIRE & EVENTS FOR SMALLER MUSEUMS

**John Barford,** Interim Management and Consultancy

# THEATRE 4 PEOPLE, FUNDING & STRATEGY

10.00 - 10.40 HINTS, TIPS AND IDEAS TO TAKE YOUR FUNDRAISING TO THE NEXT LEVEL

Institute of Fundraising

11.00 - 11.40 MICRO-INTERNSHIPS: ONE SMALL STEP TO DIVERSE RECRUITMENT

Michael Turnpenny, Museum Development Yorkshire Hollie Davison, Culture Syndicates CIC

12.00 - 12.40 WHAT THE NATIONAL LOTTERY HERITAGE FUND'S NEW FRAMEWORK MEANS FOR YOU

Fiona Talbott, National Lottery Heritage Fund

## **EXHIBITION DESIGN & INTERPRETATION**

13.00 - 13.40 HOT TOPIC EXHIBITIONS
- CREATING RAPID RESPONSE
PROVOCATIVE EXHIBITIONS

**Sarah Rawlins,** National Science and Media Museum

14.00 - 14.40 FEELING THE
MUSEUM - EXPLORING
ENGAGEMENT THROUGH EMOTION
Rockel Transer and Holly Rea. Crow

**Rachel Tranter** and **Holly Bee,** Group for Education in Museums (GEM)

15.00 - 15.40 V&A DUNDEE -DESIGNING A NEW MUSEUM Philip Long, V&A Dundee

16.00 - 16.40 STORIES IN THE STONES: INTERPRETING GLOUCESTER CATHEDRAL

**David Masters,** Imagemakers Design & Consultancy, AHI Fellow















